

Refund Procedure for Tickets Purchased at the Missouri State Fair Grandstand Ticket Office

Complete this form, attach original ticket stub(s) to front of form, and within 30 days of the cancelled event, mail completed form with ticket stubs to:

Missouri State Fair Ticket Office – Refunds 2503 West 16th Street Sedalia, MO 65301

Refunding of tickets purchased by cash, check, or money order through the MSF Ticket Office will be handled after the Fair ends. Refunds will be issued to original purchaser and through original method of payment:

- **credit card/debit card purchases thru Etix phone center, online, or thru the Ticket Office will receive a credit on account;
- **cash/check/money order purchases will receive a check by mail.

All requests for refunds must be made within 30 days of the cancelled event.

Name:	Event:
Address:	No. of tickets attached
City, State, Zip	Daytime Phone No



Missouri State Fair Event Cancellation Procedure

No on-the-spot refunds will be made. Refunds will only be made upon <u>cancellation</u> of the event by the Missouri State Fair Director. Refunds are processed as follows:

Etix Phone Center and On-Line Purchases:

Ticket price and service/facility charge will be <u>automatically refunded</u> to your credit/debit card. No steps need to be taken for a refund.

Grandstand Ticket Office Purchases:

Credit/debit card purchases thru the Ticket Office: ticket price and service/facility charge will be <u>automatically refunded</u> to your credit/debit card. No steps need to be taken for a refund.

Cash/Check/Money Orders: complete the refund form on the back of this page, attach original ticket stub(s) to front of form, and <u>return within 30 days of the cancelled event</u>. Mail completed form with original ticket stub(s), no photo copies accepted.

Any tickets <u>purchased</u> through the MSF Ticket Office with cash, check, or money order will be handled after the Fair ends. Refunds will be issued to original purchaser and through original method of payment:

- **credit card/debit card purchases used to purchase tickets thru Etix phone center, online, or thru the Ticket Office will receive a credit on account;
- **cash/check/money order purchases will receive a check by mail.

All requests for refunds must be made within 30 days of the cancelled event.